



all types of movement matter and makes a difference to your physical fitness and health, including standing.

# Winter Activities for Fitness and Health

Brisk walks, cross country skiing, or snow shoeing are just a few examples of staying physically active. You can be better prepared for this if you have an active life style. Consult your physician or fitness professional if you are just starting out.

### Important exercise tips:

- Home exercises to do during poor weather.
- Warm up your body slowly with the activity, include a cool down period.
- Exercise to hear yourself breathing, but still can talk for optimum exercise intensity.
- Include rest periods during your activities.
- Drink plenty of fluids before, during and after activities.
- Have fun while enjoying the outdoors.



For more information contact: <a href="https://csepguidelines.ca/guidelines/adults-65/">https://csepguidelines.ca/guidelines/adults-65/</a>

# JANUARY 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6 0	7
New Year's Day Last Day of Kwanzaa				GSTC/CWB Goods and services tax/harmonized sales tax credit / Canada workers benefit	Epiphany	
8	9	10	11	12	13	14
		Ontario Trillium Benefit			CAIP Climate Action Incentive Payment	
15	16	17	18	19	20	21
Chinese New Year	23	24	25	26	27  CPP/OAS Payment Date	28
29	30	31	TEST SMOKE & CARBON MONOXIDE ALARMS		DECEMBER 2022 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	FEBRUARY 2023 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28





First Quarter



Winter Activities for Fitness and Health



by doing your taxes, you could get benefit and credit payments, such as the GST/HST credit.

## There's a tax clinic for you!

If you have a modest income and a simple tax situation, volunteers from the Community Volunteer Income Tax Program may be able to do your taxes for you, for free!

Make sure to have your tax information slips, receipts, social insurance number, and identification.

Tax clinics are generally offered in March and April each year, but some are offered year-round.

You don't need to be a tax expert to help people. Join thousands of volunteers across Canada and volunteer at a free tax clinic! Go to canada.ca/taxes-volunteer for more information



To find out if you are eligible or to find a tax clinic, go to: canada.ca/free-tax-clinics or call 1-800-959-8281.

# EBRUARY 2023

							2.0
SUNDAY	MOND	AY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
TEST SMOKE & CARBON MONOXIDE ALARMS  ALARMS  (((•)))) DON'T FORGET! CHECK ITI				1	<b>2</b> Groundhog Day	3	4
5 0	6		7	8	9	10	11
	,		WHITE CAN	EWEEK (FEB	<b>RUARY 6-12</b> )	0, 5.5.I.C.	
						Ontario Trillium Benefit	
12	13	•	14	15	16	17	18
19	20 Family Da	(i)	Valentine's Day  21	22 Ash Wednesday	23	24  CPP/OAS Payment Date	25
26	27	•		FEBRUARY IS K HISTORY MO		JANUARY 2023  S M T W T F S  1 2 3 4 5 6 7  8 9 10 11 12 13 14  15 16 17 18 19 20 21  22 23 24 25 26 27 28  29 30 31	MARCH 2023 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31









there are new scams reported every day but there are simple steps you can take to protect yourself from fraud.

## **Protect Yourself From Fraud**

Keep your financial and personal information safe to avoid financial fraud and identity theft.

- Keep your personal identity information private, including your date of birth, driver's license number, etc.
- Never reply to an email, text message or a phone call asking you for personal information.
- Review your bank and credit card statements regularly and report any issues to your financial institution right away.
- Shred documents you don't need that have your personal and financial information.
- Check your credit report and score annually.
- Frequently clear your logins, passwords and browser history.
- Keep your devices secure, update your anti-virus software and regularly change your passwords.
- Use secure and trusted websites.
- Report lost or stolen identification, debit or credit cards to your financial institution and Canada's credit rating agencies immediately.



Visit **GetSmarterAboutMoney.ca** for more information and resources on protecting yourself from fraud.

# MARCH 2023

						B.
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
TEST SMOKE & CARBON MONOXIDE ALARMS	FEBRUARY 2023  S M T W T F S  1 2 3 4  5 6 7 8 9 10 11  12 13 14 15 16 17 18  19 20 21 22 23 24 25  26 27 28		1	2	3	4
5	6	7 0	8	9	10	11
		Purim	Holi		Ontario Trillium Benefit	
Daylight Saving Time (some exceptions) Change the HOUR, check the POWER.	13	14 •	15	16	17 St. Patrick's Day	18
19	20	21 •	22	23	24	25
8	РО	ISON PREVI	ENTION WEEK	(MARCH 19	-25)	S.I.C.
	Spring Begins			Ramadan Begins		
26	27	28	29 CPP/OAS Payment Date	30	31	APRIL 2023 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
2.5.						







## Service Canada

Register for a My Service Canada Account (MSCA) at Canada.ca by using your GCKey or online banking sign-in information. You can apply for and view your information for the following benefits:

### Canada Pension Plan (CPP)

- · Retirement pension
- Survivor's pension
- Disability benefits
- Death benefit

### Old Age Security (OAS)

- OAS pension
- Guaranteed Income Supplement (GIS)
- Allowance
- Allowance for the Survivor

### Need Help?

- Submit an eService Request through eservices.canada.ca
- Call 1-800-277-9914
- Visit in-person at a Service Canada Office

#### SAFETY TIP

Always protect your personal information. Do not give out or share passwords or security codes with anyone!

## Did you know...

registering for a My Service Canada Account (MSCA) is easy! MSCA allows you to apply for and view your information for Canada Pension Plan (CPP) and Old Age Security (OAS). Skip the line ups and securely apply for benefits online!



For more information on Old Age Security/Canada Pension Plan, visit Canada.ca or call 1-800-277-9914 (TTY 1-800-255-4786)

## APRIL 2023

						B
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
MARCH 2023  S M T W T F S  1 2 3 4  5 6 7 8 9 10 11  12 13 14 15 16 17 18  19 20 21 22 23 24 25  26 27 28 29 30 31	MAY 2023  S M T W T F S  1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	TEST SMOKE & CARBON MONOXIDE ALARMS  DON'T FORGET! CHECK IT!				1
2	3	4	5	6 0	7	8
Palm Sunday			GSTC/CWB Goods and services tax/harmonized sales tax credit / Canada workers benefit	First Day of Passover	Good Friday	
9	10	11	12	13	14	15
Easter Sunday	Ontario Trillium Benefit Easter Monday			Last day of Passover	CAIP Climate Action Incentive Payment	
16	17	18	19	20	21	22
						Eid-Al-Fitr
23	24	25	26	27	28	29
30						
			CPP/OAS Payment Date			







emergencies can happen any time, and your best approach is to be prepared! During an emergency, we all have a role to play.

## Be Ready for Anything

### Make a Plan

- Make sure everyone in your household knows what to do before, during and after an emergency.
- Establish a network of people who can assist you during an emergency.

#### Make a Kit

- Put together a three-day Emergency Kit to use during a potential evacuation of your home or community.
- Some important items to include in the kit are medications (especially prescription), a working flashlight, water (6 liters), non-perishable food and snacks, a list of personal information and contacts.
- Always have your cellphone charged and accessible.

### Stay Informed

 To keep informed during an emergency situation, monitor local media on the TV, radio or social media.



## MAY 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5 0	6
7	8	9	10	11	12	13
	EME	RGENCY PRE	PAREDNESS	<b>WEEK (MAY</b>	7-13) S.S.I.C.	
			Ontario Trillium Benefit			
<b>14</b> Mother's Day	15	16	17	18	19	20
21	22 Victoria Day	23	24	25	26	27 •
28	29 CPP/OAS Payment Date	30	31	TEST SMOKE & CARBON MONOXIDE ALARMS  TEST SMOKE & CARBON LONT FORGET! CHECK IT!	APRIL 2023  S M T W T F S  1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30











## Preventing elder abuse is a shared responsibility

Learn how to recognize the warning signs and actions you can take to prevent elder abuse.

Prevention Tips for Older Adults:

- Stay connected Maintain regular contact with friends, family and support networks.
- Stay active in the community.
- Have your own phone and open your own mail.
- Familiarize yourself with services for seniors.
- Take control of your own decisions and health care.
- Educate yourself about your rights.
- Ask for help when you need it.
- Plan for your future and communicate your wishes.
- Seek independent advice from someone you trust before signing any documents.
- If something feels wrong, tell someone you trust.

## Did you know...

an estimated 8.2% of Canadians 55+ experience abuse. You can help promote the rights of older adults in your community on June 15th - World Elder Abuse Awareness Day. We all have a role to play in ensuring older Canadians live safely with dignity.



# JUNE 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
JUN SENIORS and PRID		TEST SMOKE & CARBON MONOXIDE ALARMS  DON'T FORGET! CHECK ITI	MAY 2023  S M T W T F S  1 2 3 4 5 6  7 8 9 10 11 12 13  14 15 16 17 18 19 20  21 22 23 24 25 26 27  28 29 30 31	1	2	3 0
4	5	6	7	8	9	10
	CAN	IADIAN ENVI	<b>RONMENT W</b>	VEEK (JUNE	4-10) s.s.1.C.	
			Clean Air Day		Ontario Trillium Benefit	
11	12	13	14	World Elder Abuse Awareness Day	16	17
18 • Father's Day	19	20	National Indigenous People's Day Summer Begins	22	23	24
25	26	27	28  CPP/OAS Payment Date	29	30	S M T W T F S  2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31











more than 2,000 seniors are admitted to hospitals because of unintended poisoning every year in Canada?

### **Unintentional Poisoning**

Many household chemical products in our homes can be harmful if not used as directed. This includes household cleaners, detergents, pesticides, adhesives and medications. Keep you and your family safe with some simple tips:

- Use a pill organizer or medication reminder to make sure you take the right medicine and right dose, at the right time.
- Take unused or expired medications to a pharmacy for proper disposal. Do not flush them down the toilet or throw them in the garbage. Keep them out of our water, soil and air.
- Keep bleach, detergent, and other household chemical products in their original packaging so you know what's inside and have the safety warnings and directions for use.
- Make sure you lock all cannabis, vaping liquids and household chemical products in cupboards and drawers, away and out of reach of children and pets.
- Keep the phone number for your local poison centre where it's easy to find, such as on the fridge or saved in your phone.
   Learn more and find your local poison centre at infopoison.ca.



For more information visit Health Canada (canada.ca/healthy-home) and Parachute (parachute.ca/en/injury-topic/poisoning).

# JULY 2023

						2
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
S M T W T F S  1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	AUGUST 2023 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	TEST SMOKE & CARBON MONOXIDE ALARMS  DON'T FORGETI CHECK ITI				<b>1</b> Canada Day
2	3 •	4	GSTC/CWB Goods and services tax/harmonized sales tax credit / Canada workers benefit	6	7	8
9	10 Ontario Trillium Benefit	11	12	13	CAIP Climate Action Incentive Payment	15
16	17	18	19	20	21	22
23	24	<b>25 ●</b>	26	27	28	29
30	31			CPP/OAS Payment Date		









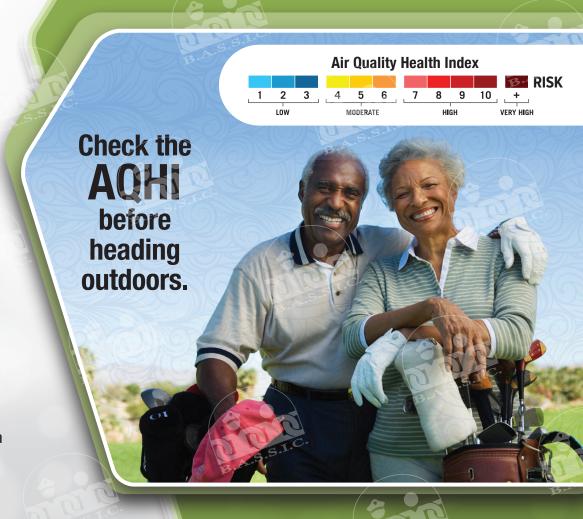
# The Air Quality Health Index (AQHI)

- Is a scale designed to help you understand what the air quality around you means to your health.
- Provides a number from 1 to 10+ to show the health risk associated with local air quality.
   The higher the number, the greater the risk.
- Provides health messages for people most affected by air pollution, which includes seniors and people with heart or lung conditions.
- Helps you take steps to protect your health and the health of those in your care by limiting exposure to air pollution. For example, you might choose to adjust or reschedule your outdoor activities when the AQHI is high.

\*The AQHI is an initiative between Environment Canada and Climate Change Canada, Health Canada and the provinces and territories.

## Did you know...

air pollution tends to be at higher levels on very hot days? Check the local AQHI to plan the best time to be active outdoors.



For more information about the Air Quality Health Index, visit www.airhealth.ca, contact Health Canada at air@hc-sc.gc.ca or download the WeatherCAN App.



# AUGUST 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
TEST SMOKE & CARBON MONOXIDE ALARMS		1 0	2	3	4	5
6	<b>7</b> Civic Holiday	8	9	10 Ontario Trillium Benefit	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29 CPP/OAS Payment Date	30 🔾	31	S M T W T F S  2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	SEPTEMBER 2023 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30













many people gradually reduce their driving, until one day they simply stop?

# Is it Time to Hang Up the Keys?

There comes a time when we all must consider limiting or retiring from driving. While it's not an easy decision, it can help to know that other older adults have made these decisions and have successfully adjusted their lifestyle, and you will too.

Consider alternatives to driving if you agree with the following:

- Other drivers frequently honk at me.
- I often experience fender benders and near misses.
- Family or friends worry about my driving.
- I sometimes get lost when driving or forgot where I was going.
- I have a physical and/or cognitive limitation that makes it challenging to drive safely.



For more information visit: www.ontario.ca/seniordriver

Note							
S M T W T F S   1 2 3 4 5 6 7   8 9 10 11 12 13 14   15 15 16 17 18 19 9	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Labour Day     Ontario Trillium Benefit       10     11     12     13     14     ■     15     16       Grandparents Day     18     19     20     21     22     ●     23       17     18     19     20     21     22     ●     23       24     25     26     27     28     29     ○     30	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28		TEST SMOKE & CARBON MONOXIDE DON'T FORGET!		1	2
Grandparents Day     18     19     20     21     22     €     23       24     25     26     27     28     29     30	3		5	6	7		9
24     25     26     27     28     29     30		11	12	13	14	15	
	17	18	19	20	21	22	
Yom Kippur CPP/OAS Payment Date & Reconciliation	24			27	28	29	National Day for Truth











50 years ago you had almost 20 minutes to escape a fire in your home — today you could have less than 3 minutes!

### Staying Fire Safe in Your Home

Everyone needs to know what to do and where to go if there is a fire. YOU need to take immediate action to get out.

### **Early Warning**

- Install smoke alarms on every storey and outside each sleeping area. For added protection install one in every bedroom.
- If you are deaf or hard of hearing, install a smoke alarm that uses a flashing light or vibration.

### **Getting Out**

- Make a home escape plan with two ways out of every room, if possible.
- Have an outside meeting place a safe distance from the home.
- Consider sleeping in a room on the ground floor in order to make escape easier.
- Practice your home fire escape drill and include waking and assisting people who use a mobility device.
- Have a phone, and mobility device if needed, close to your bed in case of emergency.

When the smoke alarm sounds, get out and stay out! Go to your outside meeting place and call 9-1-1.



For more information visit

www.nfpa.org/Public-Education/Fire-causes-and-risks/Specific-groups-at-risk/Older-adults

# **OCTOBER 2023**

						3.1
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
				GSTC/CWB Goods and services		
International Day of Older Persons				tax/harmonized sales tax credit / Canada workers benefit		
8	9	10	11	12	13	14
		RE PREVEIN	ION WEEK (C	JCTOBER 8-1	4/ 1 5.1.0.	
					CAIP	
	Thanksgiving Day	Ontario Trillium Benefit			Climate Action Incentive Payment	
15	16	17	18	19	20	21
22	23	24	25	26	27	28 0
22	ZS	_ Z4	25	20	Z1	20
					CPP/OAS Payment Date	
29	30	31	111		SEPTEMBER 2023	NOVEMBER 2023
			TEST (((C)))		S M T W T F S 1 2	S M T W T F S 1 2 3 4
			SMOKE & CARBON		3 4 5 6 7 8 9 10 11 12 13 14 15 16	5 6 7 8 9 10 11 12 13 14 15 16 17 18
			MONOXIDE FORGET!		17 18 19 20 21 22 23 24 25 26 27 28 29 30	19 20 21 22 23 24 25 26 27 28 29 30
7. 5.		Halloween	ALARMS CHECK IT!			









walking, done safely in the winter, can improve mental, social and physical health including balance, flexibility and muscle strength?

## Walking Safely in Winter

### Before you start out:

- Monitor the weather forecast and plan ahead.
- Know where washrooms and benches are located.
- Wear layers for comfort.
- Consider a cane or walking poles.
- Choose warm, stable footwear. Check out the best boots at www.ratemytreads.ca.

### **During Your Walk:**

- Start with shorter distances to build up your stamina.
- Give your eyes time to adjust when going from outdoors to indoors and vice versa.
- Watch for ice, cracks, uneven or changing surfaces.
- Walk like a penguin when on ice or uneven surface. Move slowly, broad foot base, shorten your strides and shuffle your feet. Hands at your sides for better balance.
- Take extra care on steps and use available handrails.

#### After Your Walk:

- Assess how you feel and if sore, switch to shorter walks.
- Report any hazards to your municipality.



For more information, consult the Fall Prevention Month website at: **www.fallpreventionmonth.ca/safewinterwalking**Brought to you by Parachute (www.parachute.ca).

# MOVEMBER 2023

						2.
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
OCTOBER 2023  S M T W T F S  1 2 3 4 5 6 7	RANDON ACTION MONTH		1	2	3	4
8 9 10 11 12 13 14 15 16 17 18 19 20 21	A CTI	AKE	CARBON MO	NOXIDE AWAR	<u>ENESS WEEK (N</u>	OVEMBER 1-7)
22 23 24 25 26 27 28 29 30 31		AKE ON A AD N tion On Radon.ca	All Saints' Day	All Souls' Day		
5 O Daylight	6	7	8	9	10	11
Daylight Saving Time (some exceptions)						• •
		•				
Change the <b>HOUR</b> , check the <b>POWER</b> .			National Aboriginal Veterans Day		Ontario Trillium Benefit	Remembrance Day
12	13	14	15	16	17	18
Diwali			National Day of Remembrance for Road Crash Victims			
19	20	21	22	23	24	25
				20	<b>-</b> '	20
26	27 O	28	29	30	((4, 1))	DECEMBER 2023
		CPP/OAS Payment Date			TEST SMOKE & CARBON MONOXIDE ALARMS	S         M         T         W         T         F         S           1         2         3         4         5         6         7         8         9           10         11         12         13         14         15         16           17         18         19         20         21         22         23           24         25         26         27         28         29         30           31



First Quarter



Last Quarter

Walking Safely in Winter



## Carbon Monoxide Awareness

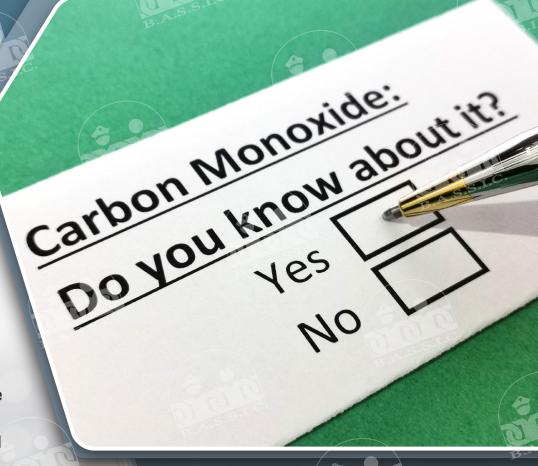
Prevention and detection are two ways you can stay safe from carbon monoxide poisoning:

- Have gas appliances, fuel-burning heating equipment, and chimneys inspected according to the manufacturer's instructions.
- Install and maintain CO alarms outside each separate sleeping area and in other locations as required by laws, codes, or standards. Follow the manufacturer's instructions for placement and mounting height. For added protection install a CO alarm on every level of the home.
- Know the difference between the sound of the CO alarm and the smoke alarm, and the low-battery signals on all your alarms. If the audible low-battery signal sounds, replace the batteries or replace the device – check the date as your CO alarm does expire typically every 8-10 years!
- If the CO alarm sounds, get to a fresh air location, and call 9-1-1 or the fire department.

## Did you know...

Carbon monoxide (CO) is a gas you cannot see, taste, or smell.

It is often called "The silent killer." Headache, nausea, and
drowsiness are symptoms of CO poisoning.



# DECEMBER 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
NOVEMBER 2023	JANUARY 2024	Musi			1	2
S M T W T F S 1 2 3 4 5 6 7 8 9 10 11	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13	TEST ((C)				
12 13 14 15 16 17 18 19 20 21 22 23 24 25	14 15 16 17 18 19 20 21 22 23 24 25 26 27	& CARBON PONT				
26 27 28 29 30	28 29 30 31	MONOXIDE ALARMS  DON'T FORGET! CHECK IT!				
3	4	5	6	7	8	9
NATI	ONAL SAFE [	DRIVING WE	EK (DECEMBE	R 1-7)		
					First Day of Hanukkah	
					Ontario Trillium Benefit	
10	11	12	13	14	15	16
					Last Day of Hanukkah	
17	18	19 <b>•</b>	20	21	22	23
			CPP/OAS Payment Date	Winter Begins		
24	25	26 $\bigcirc$	27	28	29	30
Christmas Eve						
31		First Day of Warring				
New Year's Eve	Christmas	First Day of Kwanzaa Boxing Day				









## CONTACTS

1-800-959-8281

### NUMBERS TO CALL

Doctor	
Dentist	
Pharmacy	
Financial Institution	
Insurance Company	
Police IN A	N EMERGENCY:
Fire	911
Ambulance	
Emergency Contact / POA	
AIDS & Sexual Health InfoLine	1-800-668-2437
Canadian Anti-Fraud Centre (Phone Busters)	1-888-495-8501
Canadian Hearing Society	1-866-518-0000
Caregiver Exchange 1-519-6	60-5910 ext 5929
Central LHIN: Home & Community Care	1-866-392-5446
City of Toronto	311
Community Home Assistance To Seniors (CHATS)	1-877-452-4287
Connex Ontario	1-866-531-2600

CRA: Income Tax Inquiries

### WEBSITES OF INTEREST

Alzheimers Society of Canada alzheimer.ca
B.A.S.S.I.C bassic.ca
Canadian Association of Retired Persons carp.ca
Canadian Cancer Society
Canadian Coalition for Seniors' Mental Healthccsmh.ca
Canadian Diabetes Association diabetes.ca
Canadian Elder Lawbcli.org/ccel
Canadian Hospice Palliative Care Association
Canadian National Institute for the Blindcnib.ca
Canadian Pharmacists Association pharmacists.ca
Canadian Physical Activity Guidelinescsepguidelines.ca
CHATS Support Services
Credit Bureaus:
Equifax consumer.equifax.ca
Trans Union transunion.ca
Epilepsy Ontario epilepsyontario.org
Health Canada

Crisis Services Canada		1-833-456-4566
Crime Stoppers		1-800-222-8477
Elder Abuse Prevention Ont	ario, Seniors Safety Line	1-866-299-1011
Employment Ontario	1-800-387-5656 or TTY	: 1-866-533-6339
Health Canada	1-866-225-0709 or TTY	: 1-800-465-7735
Home Care ON		905-543-9474
Indigenous/First Nations suppo	rt: Hope for Wellness Help Li	ne 1-855-242-3310
Injury Prevention at Sunnyb	rook Health Sciences Cen	tre 416-480-5912
Insurance Bureau of Canad	da	1-844-227-5422
OAS/CPP Inquiries	1-800-277-9914 orTTY	: 1-800-255-4786
Ontario Community and Social Services Helpline 211		
Ontario Community Suppo	ort Association	1-800-267-6272
Ontario Poison Centre		1-800-268-9017
Ontario Securities Commis	ssion:	1-877-785-1555
Pride/LGBTQ+ support: PF	LAG Canada	1-888-530-6777
Regional Municipality of York: Access York 1-877-464-9675 or TTY: 1-866-512-6228		
Service Canada:	1-800-622-6232 &T	TY: 1-800-926-9105
Service Ontario	1-800-267-8097 or TTY	: 1-800-268-7095
Service Ontario: Meds Check 1-866-255-6701 or TTY: 1-800-387-5559		
Telehealth ON 1-866-797-0000 or TTY: 1-866-797-0007		
VON (Victorian Order of N	urses)	1-888-866-2273



Bringing an Awareness of Senior Safety Issues to the Community

For more information visit www.bassic.ca

The B.A.S.S.I.C. committee is a partnership between service providers, caregivers and members of the community work together and care about older adults.

Our mission is to improve the quality of life for senior citizens by raising awareness of seniors' safety issues.



### B.A.S.S.I.C. Partners

































Compliments of:



